

**RETURN ADDRESS** 

Van Herck byba

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**Gasthuisstraat 46** 



## **RETURN VOUCHER**

Each return must be approved in advance by our services:

- The period of 30 days from the invoice date must not have expired.
- No article that has been edited, embroidered or printed will be taken back.
- No article made to order or modified will be taken back.
- No article that has been washed, worn or marked with name tags or logo will be taken back.
- The goods must be returned to us in their original packaging.

If this request is accepted, you will receive from us a return number which you must clearly state on the box. The return voucher must be present in the box that is being returned. Only this document and the return number ensure that the return can be processed, and that you will receive the expected credit note.

**ATTENTION:** Please only pack the goods that are mentioned on the return voucher. Only these will be credited.

Please return the parcel within 15 working days after you have received the return voucher. Otherwise, an return is not possible.

For the processing of the return, we charge 20% return costs (shipping costs are not taken into account), unless the cause of the return lies with **anne-lore by Van Herck** (packing error, defect, ...). In that case no return costs will be charged.

You can find all our conditions regarding return handling in our general terms and conditions of sale. In order to offer you the best service, we will handle your request as soon as possible.

Thank you in advance for your understanding and willing cooperation.

I have read and agree to the return conditions.

Anne-Lore & Hans Van Herck

## DATE: CUSTOMER NUMBER or NAME: CONTACT PERSON: ARTICLE NUMBER DESCRIPTION: MODEL/COLOUR/SIZE NUMBER OF WEBSHOP RECEIPT INVOICE NUMBER OF WEBSHOP RECEIPT